

## FAQ

- 1 Q: Are you factory? Why do you have so many products?  
A: Yes, we have many factories. Seebest is a group company with several factories: electric, lighting, bathroom and cable. Each factory produces different products.
- 2 Q: Why choose Seebest?  
A: Seebest has its own R & D, marketing and production team, with strong R & D capability, cost&quality control advantages and production capacity, which can ensure that customers' orders to be completed on schedule. Products are manufactured as required.
- 3 Q: Do you accept OEM orders?  
A: Although Seebest focuses on its own brand, We also accept OEM orders.
- 4 Q: How many employees now?  
A: About 1500 employees.
- 5 Q: How to make quanlity control?  
A: Strictly follow or higher than ISO quality control standards, to ensure 100% inspection of all products before delivery.
- 6 Q: How long is delivery time?  
A: 20-30 days since placing order.
- 7 Q: Payment method?  
A: T/T or L/C
- 8 Q: Can you manufactured as required?  
A: Yes. Please let us know your requirements, and we will provide you with solutions and make confirmation with you.
- 9 Q: How long is the warranty?  
A: 2 years
- 10 Q: Can you provide samples?  
A: Sure
- 11 Q: How about packing?  
A: Usually we have PVC bags, lamination film bags, color boxes and blisters, and as required.
- 12 Q: What are the delivery methods?  
A: Shipping, express and so on. Usually by shipping.
- 13 Q: Where is the nearest port?  
A: Xiamen Port.
- 14 Q: Where is factory?  
A: No. 31, Xiangyue Road, Xiang'an, Xiamen
- 15 Q: Is there any discount for big orders?  
A: Sure. We will provide the most reasonable price and the best service. The bigger amount ,the more discount.